

Quality Policy Statement

Quality Management forms part of our Integrated Management System which conforms to ISO 14001 (Environmental), ISO 45001 (Health & Safety) as well as ISO 9001.

It is the policy of RI Works Ltd to provide our clients with a high-quality service that exceeds their expectations and thereby ensures high levels of client satisfaction.

To supply our clients with the products and services they require we have developed a Quality Management System that satisfies the requirements of ISO 9001.

We are committed to the involvement of all our staff in implementing and continually improving the effectiveness of this system and will provide the personnel and resources to ensure that the importance of meeting and exceeding client requirements is communicated and understood throughout our organisation.

Furthermore, we will establish, monitor, and review quality objectives on a regular basis to foster continual improvement in all of our activities. This policy will be reviewed for continuing suitability and effectiveness at Management Reviews and as required and appropriate.

This Policy is available to all interested parties on request and will be reviewed periodically to ensure its continuing suitability.

Signature	 _____
Name	Nick Chadd _____
Position	Managing Director _____
Date	14 th January 2023 _____